



ERASMUS+

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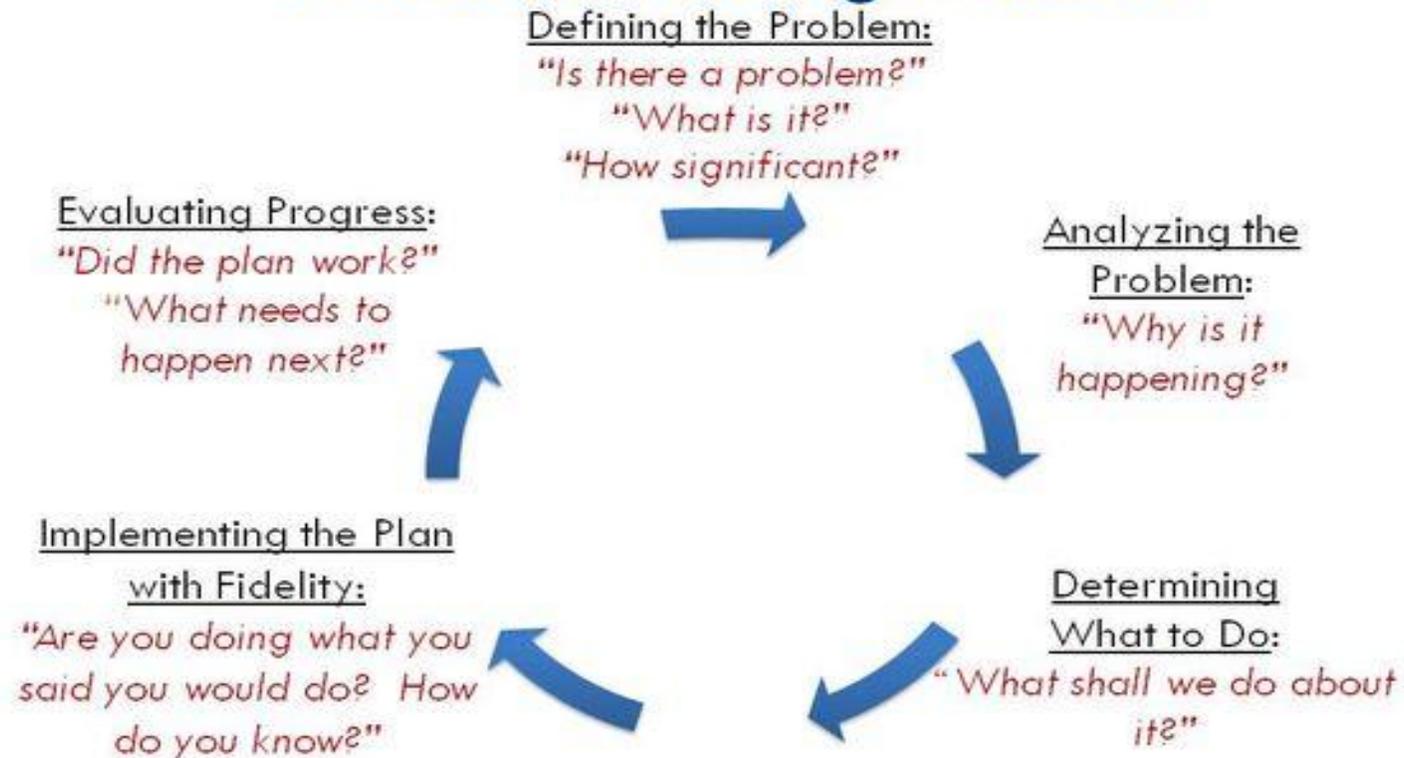
**“Incredible Practitioners to empower adults
with disABILITIES through
Education, Employment & Social Entrepreneurship”**

Pack 1 - Problem solving



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Problem Solving Method





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Problem-Solving Skills: Definition

When employers talk about problem-solving skills, they are often referring to the ability to handle difficult or unexpected situations in the workplace as well as complex business challenges. Organizations rely on people who can assess both kinds of situations and calmly identify solutions. Problem-solving skills are traits that enable you to do that. While problem-solving skills are valued by employers, they are also highly useful in other areas of life like relationship building and day-to-day decision making.



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Problem-solving skills include:

- Active listening
- Analysis
- Research
- Creativity
- Communication
- Dependability
- Decision making
- Team-building



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How to improve your problem-solving skills

- **Acquire more technical knowledge in your field.** Depending on your industry, it may be easier to solve problems if you have a strong working technical knowledge. You can acquire more technical knowledge through additional coursework, training or practice.
- **Seek out opportunities to problem solve.** By putting yourself into new situations, you are more likely to be exposed to opportunities to problem solve. You may find there are opportunities to volunteer for new projects in your current role, on another team or outside the workplace for another organization.
- **Do practice problems.** Practice and role-play can be useful tools when learning to develop your problem-solving skills. You can find professional practice books for your industry and problem



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Problem Solving as a Teamwork





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Five men got lost in the forest.

The first one said:

– I will go left – my intuition tells me that.

The second one said:

– I will go right – there is a reason why right comes from the word rightness.

The third one said:

– I will go back – we came from there, it means I will go out from the forest.

The fourth one said:

– I will go straight – we should move forward, the forest will end and something new will open.

The fifth said:

– You are all wrong. There is a better solution. Wait for me.



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He found the tallest tree and climbed into it. While he was climbing everyone else scattered towards their own sides. From above he saw where they should go to leave the forest faster. Now he could even see in what order the other men will reach the end of the forest. He climbed higher and saw the shortest way. He understood the problem and found the best solution.

What was the problem of the team's members?

How to solve a problem?

- First, you have to understand the problem.
- After understanding, then make a plan.
- Carry out the plan.
- Look back on your work. How could it be better?